# Quality Times

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## **Quote of the Quarter**

"Your living is determined not so much by what life brings you as by the attitude you bring to life; not so much by what happens to you as by the way your mind looks at what happens."

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### Best Wishes!!



Mr. John Deforge, Director, Naval Sea Logistics Center Detachment, Portsmouth, NH, (NAVSEALOGCENDET Portsmouth) recently announced he will retire effective May 3, 2002. John came to our office in February 1997 after nearly 30 years of faithful service to the Portsmouth Naval Shipyard. Under his leadership, John helped NAVSEALOGCENDET Portsmouth become the DoD center of excellence for designing and developing past performance systems. Since his arrival, NAVSEALOGCENDET Portsmouth deployed the Contractor Performance Assessment Reporting System (CPARS), DoD Past Performance Automated Information System (PPAIS), and the soon to be released *federal* Past Performance Information Retrieval System (PPIRS). The employees of NAVSEALOGCENDET Portsmouth would like to thank John for his hard work and dedication over the past five years. And, of course, with mixed feelings, we wish him a long, healthy, and prosperous retirement.

# THE 5TH ANNUAL PROCUREMENT AND QUALITY CONFERENCE



NAVSEALOGCENDET Portsmouth is sponsoring their 5th Annual Procurement and Quality Conference on 7-9 May 2002 at Cooper River Landing, The Conference Center, Space and Naval Warfare Systems Center, Charleston, South Carolina. For more information on registration, logistics and agenda go to <a href="https://www.nslcptsmh.navsea.navy.mil">www.nslcptsmh.navsea.navy.mil</a>. Click on "Conference Information" under "Products/Services/Other". RDML Robert Cowley, Deputy for Acquisition and Business Management, Assistant Secretary of the Navy,

Research, Development, Acquisition, is one of the keynote speakers scheduled to attend.

Space is filling up fast so be sure to register online, send in the required conference fee, and make your hotel arrangements now. People were turned away last year because they waited until the last minute to register...don't let this happen to you. E-mail questions or comments to our Conference Coordinator at montvillej@navsea.navy.mil.

### WHAT'S NEW WITH THE CONTRACTOR PERFORMANCE ASSESSMENT REPORTING SYSTEM (CPARS) AUTOMATED INFORMATION SYSTEM (AIS)



The CPARS Automated Information System (AIS) recently achieved a couple of noteworthy accomplishments. First, the Department of the Navy completed processing its 5,000<sup>th</sup> CPAR! All major Navy Systems Commands are working hard to register, process, and complete their assessments. The Air Force is doing great with implementation. In fact, the total number of completed CPARs in the AIS is now over 8,000 representing a contract value of just over \$600 billion. The CPARS AIS is anticipating continued steady growth as

other agencies, including the Defense Logistics Agency (DLA) phase in their use of CPARS. A well done to all who continue to work hard to make CPARS a success story! If you need more information on CPARS don't hesitate to call the Program Manager at DSN 684-1690 or Commercial (603) 431-9460, extension 451, or e-mail <a href="mailto:smithwt1@navsea.navy.mil">smithwt1@navsea.navy.mil</a>.

# PRODUCT QUALITY DEFICIENCY REPORT (PQDR) WEB ENABLEMENT

NAVSEALOGCENDET Portsmouth deployed the new web enabled PQDR in October 2001. Naval Shipyards and supply organizations have received initial training on how to access and initiate a PQDR using the web enabled system.



DLA decided to adopt the web-based system to replace their Customer Depot Complaint System (CDCS) PQDR system. DLA also agreed to identify requirements by the beginning of May, for processing PQDRS.

The web PQDR will enable the Navy and Marine Corps to participate in a DoD initiative which will allow all Services to share their PQDRs via the web for deficiency investigations. This

initiative will also allow all Services to query all DoD PQDR databases for contractor and product history and data analysis. Some of the enhancements to this application include:

- Added <u>NEXT</u> and <u>PREVIOUS PAGE</u> to Originator 368-block format data entry pages.
- Added <u>Data not Available</u> selections to Field 9 Serial Number, Field 10A Contract Number, Field 10C Requisition Number.
- Added **NIIN not Available** selection for field 5 NSN.
- Added Manufacturer's CAGE lookup.
- Added Shipper's DODAAC/CAGE lookup.
- A new warning has been added to the **BACK** button, located on all data entry pages.
- An Overdue heading has been added to user work list (Select RCN from list).
- In Advanced Search, an attachment indicator field has been added. If a Paper Clip is located in this field it means that there are attachments with this PQDR.
- Additional distribution lists have been provided with this issue.

If you would like additional information/training on the new web enabled PQDR system please call DSN 684-1690/ Commercial (603) 431-9460 extension 462 or E-mail: macdonalddl@navsea.navy.mil.





NAVSEALOGCENDET Portsmouth hosts and manages the PDREP application for the Naval Sea Systems Command (NAVSEA 04). The most recent PDREP Web Release, version 3.5, was issued 8 Mar 2002. Specific updates to the PDREP application can be found on our web site: www.nslcptsmh.navsea.navy.mil. Select PDREP, PDREP Web-Enabled Version, and Software Release History. Some basic changes are included in the following list of enhancements:

#### **Data Entry:**

All records available on the first screen Material Inspection Records (MIRs) can now be added, modified, deleted and viewed

#### **Reports:**

Broken out into PDREP and Special Reports
PDREP Reports – PQDR Statistics added
Special Reports – NSN Report, DCIS Reports (limited access), and DLA Top 20
PQDR Summary has additional mandatory parameters and optional qualifiers

#### Search:

NSN now searches Weapons Systems for DLA Open and Closed CDCS records now available

#### View

All DLA & PDREP Records (except MIR and PQDR) Print function available on all views

#### **Upload:**

Batch Load Modified
Batch Report List now displays only the user's activity batch reports

#### **Supplier Audit Program (SAP):**

Supplier Audit Input and Audit Reports are in Web PDREP, but we are still in the testing phase. We will maintain the previous web version until testing is completed. Once we are satisfied with the newer version of SAP, we will shut off the present version. We will advise SAP users when they should start using the PDREP WEB SAP application and will provide some instructions, as there are a few changes.

If you have questions or need assistance please call the help desk at DSN 684-1690 or Commercial (603) 431-9460, extension 486.

### Past Performance Information Retrieval System (PPIRS)

PDREP, R/Y/G (Red /Yellow/Green), CPARS (Contractor Performance Assessment Reporting System) and even PPAIS (Past Performance Automated Information System) are all acronyms that most readers of this newsletter recognize. Some of you may have seen references to an acronym called PPIRS (pronounced PEEPERS). That stands for Past Performance Information Retrieval System. How does that compare to PPAIS? It is an outgrowth of PPAIS and it will be our newest application when deployed. The target date for deployment is June 2002.

How does it differ? What advantages does it offer? PPAIS is the central point where all DoD past performance assessments are located for source selection retrieval. PPIRS ramps that up a notch by being the central retrieval point for past performance assessments collected across the entire federal government. It will be the central retrieval point for use by any federal, government source selection official. We will be adding records from the National Aerospace and Space Administration (NASA) and the National Institutes of Health (NIH) Contractor Performance System to the DoD records already collected from the services. What makes it

"federal" is that NIH's Contractor Performance System is used by eighteen other federal agencies in addition to NIH. The advantage is that source selection officials will now have access to NASA and NIH reports (as well as the DoD PPAIS records) from the PPIRS system.

What changes will you see? Each report will be identified to the collection system that created it (DoD, NASA, NIH). As we don't all use exactly the same rating system, the rating system used will be printed with the report. If you are already a PPAIS user, you will be able to login using your old PPAIS User ID and Password. Contractors will still be able to access all this information using the DUNS number and Marketing Partner Identification Number (MPIN) that they received from the Central Contractor Registry (CCR). Eventually, you may have to update the URL in your browser 'bookmark' or "favorites" listing to a new URL that is yet to be determined. More information on this system will be presented at the upcoming Procurement Conference. For more information contact the PPAIS Program Analyst at DSN 684-1690 or Commercial (603) 431-9460, extension 470.

### **RED\YELLOW\GREEN**

The RYG web application is now fully implemented. It is our goal to make RYG as user friendly as possible. If you have comments or need more information on the RYG program, don't hesitate to call DSN 684-1690, extension 473, or Commercial (603) 431-9460, extension 473 or e-mail batchelderwv@navsea.navy.mil.





Last Issue's Trivia Question
What two countries fought the Battle of the Coral
Sea?

**Answer: Japan & United States** 

This Issue's Trivia Question:
Why is the number of rows of grains on an ear of corn always even?

**Answer:** *In next issue...*